



PRIVACY POLICY

HARZI Consulting is committed to respecting your data protection rights, as defined by the European General Data Protection Regulation (GDPR) and the nLPD.

This privacy policy (hereinafter the Policy) writes the methods HARZI Consulting uses and collects, processes and stores personal data (hereinafter the “Personal Data”) of visitors and users (hereinafter the user(s)) when browsing the website “www.harziconsulting.com” (hereinafter the “Site”) and using HARZI Consulting's services.

The policy forms an integral part of the general terms and conditions of use of the service.

1. DATA PROCESSORS

Each Professional who uses HARZI Consulting's services has an independent appointment booking site (hereinafter the “SiteRDV”) and a diary (hereinafter the “Diary”).

Data is collected when the Professional makes an appointment via the SiteRDV or the Diary:

- Concerning browsing data (IP, browser, access time stamp) and data identifying the Professional (company, correspondent, address, telephone, e-mail), the data controller is HARZI Consulting.
- With regard to Users' Personal Data, each Professional is considered as the data controller and HARZI Consulting as the Professional's subcontractor. HARZI Consulting can therefore only intervene on Personal Data processed by the Professional on the latter's instructions.

2. TYPES OF DATA COLLECTED

The following data may be collected from users of the site:

- Company name
- Civility (Mr. Mrs.)
- Last name
- First name
- Email address
- Home/mobile phone number
- Postal address (address, zip code, town)
- Reason for appointment
- Login data (username / encrypted password)
- Browsing data and IP address



The Professional may collect other data in order to provide his services (e.g. language level for a language school, etc.). In any case, this data must be necessary for the Professional to provide the service.

By using our services, you consent to the processing of your data.

3. PURPOSE OF DATA PROCESSING

The purpose of data collection is to enable the User to make an appointment with a Professional under the best possible conditions. The sub-purposes are as follows:

- Provide an optimal appointment booking service
- Send emails and SMS messages related to the use of the Services
- Improve the Service and the user experience
- Prevent, detect and investigate any potentially fraudulent activities (hacking, spamming, etc.)
- Meet our legal and regulatory obligations

4. DATA RECIPIENTS

The Personal Data collected is processed by HARZI Consulting and the Professional with whom the User has made an appointment.

In order to provide the Service, HARZI Consulting may communicate to subcontractors the User's cell phone number and address, in order to send the User, by e-mail or SMS, an appointment confirmation and reminder.

Your data may also be communicated to any administrative or judicial authority that may request it.

Under no circumstances will data be communicated to third parties for advertising or commercial purposes.